



Frequently Asked Questions: Tecplot 360 2009 R2 upgrade

Q: What's new in Tecplot 360?

A: The biggest news: **Tecplot 360 is faster than ever before.** Especially when it comes to large data:

- When benchmarked with moderate-sized (100M finite element) datasets, the time to first image was 2.5 times faster
- Slicing data is up to two times faster thanks to enhanced threading
- Animations are up to 35% faster

Other enhancements include:

- The ability to denote transient data as a time/date value. Now, when you work with experimental data, you can display the exact time of day the result was obtained
- Support for HP/UX Itanium
- License manager support for virtualization. If you're using Tecplot 360 in mission-critical work, you can be assured of rapid recovery in the event of server/IT disasters

Q) Does it cost anything?

A) Anyone with a current SMS agreement can upgrade to Tecplot 360 2009 R2 at no charge.

Q) How do I upgrade?

A) On the day of release, we'll send an email to the administrative contact on record for managing your license. It will contain instructions on how to upgrade. If you want to make sure that your administrative contact information is current, email us at customercare@tecplot.com or call us at 1.800.763.7005.

Q) Will Tecplot 360 2009 R2 work on Window 7?

A) Yes. So if you skipped upgrading to Vista, buy the latest PC desktops, and/or your IT department migrates your machine to Windows 7, you can be assured that Tecplot 360 2009 will keep working.

Q) What are the system requirements?

A) Recommended minimums for system hardware are:

- 500MB disk space
- 2GB memory
- OpenGL accelerated graphics card
- Display with a resolution of 1024x768

Q) Which operating systems will it support?

A) The R2 version of Tecplot 360 2009 will support the four major operating systems:

Windows

- 32-bit: XP (Service Pack 3), Vista (Service Pack 1), Windows 7
- 64-bit: XP (Service Pack 2), Vista (Service Pack 1), Windows 7

Mac

- 32-bit: Mac OSX 10.4 (universal)
- 64-bit: Mac OSX 10.5 (Intel)

Linux

- 32-bit: RHEL 4, 5; SUSE 10, 11; Ubuntu 6.06 LTS, 8.04LTS
- 64-bit: RHEL 4, 5; SUSE 9 (SP4), 10, 11; Ubuntu 6.06 LTS, 8.04LTS

UNIX

- HP/UX (PA-RISC) 11.0, (Itanium) 11.2i
- IBM (RS6000) AIX 5.3 Technology Level 7
- Sun (SPARC) Solaris 9

Q) What else do I need to know to maximize the results I get from the R2 version?

A) Make sure you have the latest graphics drivers for your hardware and operating system. Older versions may have issues with Tecplot 360, especially with larger data sets. The latest drivers are available from your graphics adapter vendor's Web site. Here are links to some of the more widely-used vendors:

NVIDIA

www.nvidia.com/Download/index.aspx
(We recommend the 185.18.x versions for Linux, and the 6.14.x versions for Windows)

ATI

support.amd.com/us/gpudownload/Pages/index.aspx

Intel

downloadcenter.intel.com